



Rockport Mail Center

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Postal Regulatory Commission
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Postal Regulatory Commission
901 New York Ave NW, Suite 200
Washington, DC 20268

July 20, 2012

Reference: PRC Docket # MC2012-26

Dear Commissioners,

I own and manage the Rockport Mail Center, a CMRA in Rockport, Texas, employing a total of 5 people from my community. We work closely with our local US Postal Service Branches; purchasing and reselling over \$85,000 worth of stamps and metered postage last year.

I am writing to ask that you disallow the United States Post Office's "enhanced" services to Post Office Box customers, specifically:

1. The acceptance of third-party parcels and other items from UPS, FedEx, DHL and other non-USPS carriers, a practice that has been prohibited for many years.
2. The ability to use the street address of the Post Office where the Post Office Box is located, rather than the conventional PO Box #.
3. The ability of Post Office Box customers to use the "#123" designation instead of the conventional "PO Box 123" form of address.
4. The sending of E-mail / text message notification to PO Box customers of items received. ("Real Mail Notification").
5. The forwarding of mail when the customer closes their PO Box.

As a Commercial Mail Receiving Agency (CMRA), our business is regulated and inspected by the USPS. We have built our business by filling the gaps that the USPS did not previously want to fill; all the while working within the regulations the USPS sets. There is no other enterprise in our society where a competitor is also the regulatory body. In the response to C2012-1 the Post Office refers to us as competitors, and wanted to hide pre-announcing their pricing structure. If they are in direct competition with us, then we need to be on equal footing.

While a financially viable Post Office is integral to our country and economy; its profitability should not be at the expense of the CMRA's it regulates. These actions by the USPS threaten my core business; and therefore, my retirement, and the jobs of the people I employ.

As noted in PRC Order No. 1366, "the Postal Service has not submitted an appropriate filing that describes the nature and implementing rules for these enhanced services." The USPS failed to follow the rules in rolling out these new services, and made a unilateral decision and executed it without the necessary filings. What the USPS is doing is fundamentally wrong.

Thank you for your time and kind attention to this matter. Please do not hesitate to contact me if you have any questions or concerns.

Sincerely,



Reagan Little, Manager

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"We Do More"

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